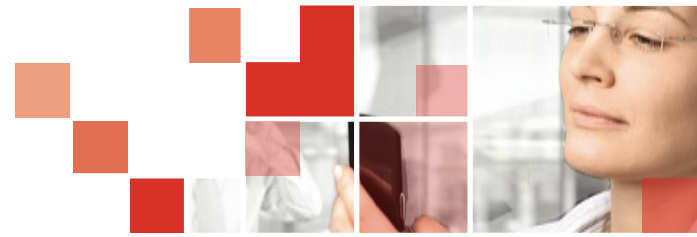


➤ The benefits of Telarc certification



ASSESSING PERFORMANCE // IMPROVING QUALITY // CREATING CONFIDENCE

Commitment to perform

Telarc certification shows that your management systems work. It is this independent assurance that provides everyone with confidence in your organisation's ability to consistently deliver what the customer ordered, on time. That can be vital to the success of your business. By inviting us to audit your management systems, your organisation demonstrates its commitment to continual improvement. You can attest to the ongoing maintenance of a system designed to ensure that customers get what they want, all of the time.

Telarc certification is important in other ways as well. Telarc is New Zealand's highest profile certification mark and that lends greater credibility to the recognition of your certification. We have worked hard to make the Telarc logo meaningful. You are able to use this reputation in support of your own marketing and promotional efforts.

Other benefits

Check these additional ways in which your business and all its stakeholders can benefit from Telarc certification:

- Customers will have confidence in your ability to deliver products and services that consistently meet their requirements. That confidence is boosted because it is supported by New Zealand's premier certification mark.
- Staff will enjoy the satisfaction of greater involvement in the business as people work together towards the common goal. Each will know how they contribute to that goal and they are all able to share in the pride and ownership of that achievement.
- Management recognise that with fewer mistakes, complaints and less wastage, they will have more time to plan and make the business prosper. What's more, the reduction of problems directly affects bottom line performance. Saving money makes good business sense.
- Telarc certification of your management systems helps ensure that it will continue to function effectively and efficiently. Certification means an ongoing relationship between your organisation and us. This is a strong motivator in encouraging greater discipline with regard to the maintenance and enhancement of your processes and systems.
- Directors can ensure that corporate governance and stewardship requirements are covered within the management systems.

- Shareholders can reasonably expect a better return on their investment as a result of improved efficiencies and higher productivity. Banks and other sources of finance for your business may well appreciate its demonstrably improved risk profile.
- Suppliers will know precisely what you expect of them. The systems in place will bring the parties close together and provide the opportunity for an enhanced working relationship.

The Telarc name

Here are reasons to choose New Zealand's longest established and most respected certification body:

- We have been in the business of management system certification longer than anyone else in New Zealand. We have built the largest and most experienced assessment team and are New Zealand's highest profile certification mark.

Telarc is the only management systems certifier in New Zealand to:

- Employ a team of assessors who provide wide experience and extensive specialist skills across most industry sectors.
- Have offices located around the country. This helps reduce the direct costs of certification, such as travel and accommodation.
- Offer the most comprehensive range of assessment and recognition services of management systems that include quality, environmental, food safety, occupational health and safety, rail safety, and ACC independent audits.

We have a genuine interest in the development of good management practices in New Zealand, having been established for that purpose by an Act of Parliament.



*For more information visit our website
www.telarc.co.nz or you can phone 0800 004 004
or email admin@telarc.co.nz*