

Lead Auditor in Quality Management Systems *5 Days* (Delivered by New Zealand Quality College)



ASSESSING PERFORMANCE // IMPROVING QUALITY // CREATING CONFIDENCE

Purpose

Receive concentrated and comprehensive training in the theory and practice of auditing Quality Management Systems based on ISO 9001:2008. Gain a practical understanding of the responsibilities of a quality auditor, and the techniques and methodologies required to effectively audit a Quality Management System.

Learning Outcomes

Upon successful completion of this course participants will have gained the following knowledge and skills and be able to:

- Apply quality management principles
- Understand the terminology, intent and how to meet the requirements of ISO 9001
- Set up QMS to improve organisational effectiveness
- Identify and produce required documentation using the process approach and know how to implement it
- Evaluate the implementation and effectiveness of the QMS
- Establish audit objectives, scope and criteria
- Schedule audits and develop site audit plans and audit guidance tools
- Organise and direct audit team members
- Gather objective evidence using interviewing, observation and sampling techniques
- Analyse and interpret information to determine conformance with requirements
- Report audit findings, prepare audit reports and undertake follow-up.

Who should attend?

Those involved in developing a quality management system, or those carrying out audits of quality management systems and looking to gain formal recognition of their knowledge and experience.

Achievement

Partnering with



ANDSAM
TRAINING



The New Zealand Quality College offers this course in partnership with ANDSAM Training, which provides training and assessment services specialising in the development, implementation and auditing of management systems. ANDSAM Training is approved by RABQSA International (RABQSA No. 013408).

Relevant RABQSA Competency Units

This course qualifies participants to become a Provisional Quality Auditor under the RABQSA Auditor Certification Scheme. The training has been structured to address the elements of competency required under the RABQSA International competency units:

- RABQSA-QM Auditing Quality Management Systems
- RABQSA-AU Auditing Management Systems
- RABQSA-TL Leading Management System Audit Teams.

Upon successful completion of the course, participants will receive a Certificate of Attainment.

Prerequisites

A working knowledge of **ISO 9001** is required before attendance.

The number of participants for each course is restricted to ensure a trainer / student ratio that will facilitate effective training outcomes.

Presenters

The team of trainers is led by Andrew Schofield and Robert Crowe, who have been consulting and auditing for over 20 years in organisations from small businesses to large multinationals throughout Australasia, South East Asia, the United Kingdom and Europe.